COVID-19 REOPENING PROTOCOLS

GENERAL OPERATING PROTOCOLS

As part of this reopening plan, effective immediately the following procedures will be implemented to promote safety for customers and employees within the facility. If necessary, these policies and procedures will be updated to comply with revised guidelines issued by local, state or federal government mandates or recommendations.

EMPLOYEES

- All employees will be screened daily and certify that they are not experiencing any COVID symptoms to start shift.
- All employees MUST wear face coverings during their shift.
- Employees will maintain 6ft distance from others at all times.
- Employees will wash hands hourly and refrain from touching their face.
- Employees will be instructed to stay home if they are experiencing any symptoms of COVID-19 or any other illness.



CLEANING + SANITIZING

- Prior to opening, all areas and surfaces within the rinks and lobbies will be disinfected.
- This sanitization includes all public spaces: lobby, rental skates, floors, doors, bleachers, rink glass and boards, benches and penalty boxes, locker rooms, showers and restrooms.
- Once open to public, staff will be sanitizing high traffic areas and surfaces every 30 minutes.
- Hand sanitization stations will be available in high traffic areas: lobby, restrooms, and concession areas.



PHYSICAL DISTANCING

- · Advacned online registration is required for all programs.
- Customers will be asked to practice physical distancing by standing at least 6 feet away from others not traveling with them.
- Tables, chairs and benches will be arranged to ensure appropriate distancing.
- Protective shields are installed at point-of-sale areas- skate rental, concession order station
- Locker rooms will be marked with stickers to indicate safe distance between players to change. Teams will be given 2 locker rooms when locker room use may continue.



SIGNAGE

- COVID-19 health warnings posted at the entry asking patrons to stay home if sick and to follow guidelines to stop the spread of disease.
- Reminders for physical distancing will be placed at point-of-sale, arena seating and standing areas, locker rooms and in food service areas.



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STAGE 2 | JULY 6, 2020

- Participants will book programming online in advance only, in order to maintain strict 25% capacity limits in the facility and on the surface
- In order to enter the facility, participants will be required to undergo screening including a temperature check to verify they have no symptoms or contact with COVID-19 positive person in the past 14 days.
- All participants will be supervised when on the ice surfaces to ensure safe physical distance from others.
- Participants will be required to wear face coverings until they take the ice.
 Spectators will be required to wear face coverings at all times in the facility.
- Building entry and exit doors will be monitored for capacity and distancing
- Employees and coaches MUST wear face coverings.
- Those accompanying participants will be asked to remain in the stands or in a designated area. Non-participants will be limited.
- Locker rooms will be closed and players should come dressed to the extent possible. Participants may put skates on outside or inside the rink in a designated area. No bags are permitted.
- Participants and spectators will be asked to leave the arena and lobby areas quickly after the conclusion of their programming.
- Programming will be limited to 25 participants per 80 x 200 surface.
- Programming will be scheduled with adequate time between for cleaning common areas in and around the ice surface.

STAGE 3 - GAMES + LEAGUES | DATE TBD

- All programs will be scheduled to maintain capacity limits with social distancing in common areas.
- Locker rooms will be open with 2 allocated per team.
- · Participants will bring their own water bottles.
- Players benches, locker rooms and common areas will be disinfected between each game or program.
- Participants will refrain from spitting while on and around the surface.
- Group classes will be limited to 30 participants per 80 x 200 surface.
- Referees will wear face coverings or full shields during games.
- · Players will omit handshake line at the conclusion of the game.
- Coaches and employees will continue to be required to wear face covering or shield and maintain distance with players where possible.





COVID-19 REOPENING PROTOCOLS

NEW NORMAL I DATE TBD

- Employees will continue to adhere to screening, certification and face covering requirements.
- While capacity limits are lifted, social distancing will require limiting programming to maintain lower density of attendees in the facility.
- Events and tournaments will be required to limit spectators to 2 per participant.
- During events, supplemental locker room space in tented area in the parking lot will allow for more space for teams given physical distancing requirements.
- Players will be required to enter and exit the lobby and locker room within 30 min from the beginning or end of their game.
- Common areas, players benches, locker rooms and restrooms will be disinfected after each game or each hour.
- Entire facility will be deep-cleaned overnight during events.
- Designated employees will serve as monitors for capacity and density in common areas.

